



## Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act, 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbypl@hotmail.com  
SECY CHN 05/IR/2024

### C A No. Applied For Complaint No. 01/2024

#### In the matter of:

Javed Aslam Ansari .....Complainant

VERSUS

BSES Yamuna Power Limited .....Respondent

#### Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

#### Appearance:

1. None present on behalf of the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht & Ms. Chhavi Rani On behalf of BYPL

#### ORDER

Date of Hearing: 21<sup>st</sup> May, 2024

Date of Order: 27<sup>th</sup> May, 2024

#### Order Pronounced By:- Mr. P.K. Singh, Chairman

1. This complaint has been filed by Mr. Javed Aslam Ansari against BYPL-Paharganj. The brief facts of the case giving rise to this grievance is that the complainant applied for new electricity connection vide request no. 8005745480 at premises no. Ground Floor, 2987/2, Badi Masjid (Purani Eidgah) Sarai Khalil, Delhi-110006, but respondent rejected the application of the complainant for new

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Secretary  
CGRF (BYPL)

Complaint No. 01/2024

connection on the pretext of "Document Incomplete and Wakf Board NOC required". The complainant further stated that alongwith his complaint he has submitted Rent Receipt since he is tenant of the said premises for the last 30-35 years, bills of other persons, letter of MLA, NOC of Badi Masjid committee, his voter card and Aadhar Card.

2. OP in its reply briefly stated that the present complaint has been filed by the complainant seeking a new electricity connection for the ground floor of the premises bearing no. 2987/2, Badi Masjid (Purani Eidgah), Sarai Khalil, Delhi-110006. The complainant had earlier applied vide request no. 8005745480 and the said order was canceled on account of not furnishing complete documents as the NOC from Waqf Board was required. The submission of proper documents is a pre-requisite for seeking a new-electricity connection. At present the complainant has applied vide request no. ANPHG2610230428. The said application was made for new electricity connection under the Industrial category for a shop which is present in the Masjid premises. It is submitted that after applying for the new electricity connection, the complainant visited the division office and submitted the rent receipts and letter/NOC of the Badi Masjid Committee. However, the application of the complainant is rejected on two grounds:
  - a: For want of DPCC as he wants industrial connection.
  - b: For the requirement of an undertaking that the rent receipts are signed by the owner or the authorized representative.
3. In response to the reply, the complainant filed rejoinder refuting therein the contentions of the respondent as averred in their reply. The counsel for the complainant stated that complainant is possession of one shop since last 25 years and no one can raise objection in the possession of the complainant as the said property belongs to Waqf Board/Masjid property and there is no need to take permission for

*for  
M. Lalit*  
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CGRF (BYPL)

Complaint No. 67/2024

installing the electricity meter as the electricity is the essential commodities for the general public and the BSES is duty bound to install the electricity connection over the property of the complainant. The complainant had applied for commercial electricity connection and which does not falls within the category of Industrial category and on the other in the same premises there are several shops. It is submitted the complainant is in possession of the said property since long and the actual owner of the said property is Badi Masjid Committee and the complainant has already given NOC to BSES. It is submitted that there is no need of DPCC as the business of the complainant does not falls in industrial category and also the complainant has already given rent receipt, to the concerned BSES officials, hence the ground taken by BSES is liable to be rejected.

4. Heard OP and perused the record. None present for the complainant.
5. From the narration of facts and material placed before us we find that the complainant has applied for new connection at Ground Floor, 2987/2, Badi Masjid (Purani Eidgah) Sarai Khalil, Delhi-110006 vide application no. 8005745480 which was rejected by OP on the grounds of NOC/rent receipts from Waqf Board and incomplete document. But during the hearing, OP stated that the complainant has applied for new electricity connection under industrial category and if the complainant applies for new connection under non-domestic category they would release the connection to the complainant. As per the directions from the Forum, the complainant vide request no. ONPHG1804241183 applied for new connection under non-domestic category. To this OP submitted that the complainant has to file DPCC certificate for release of new electricity connection. The counsel of the complainant agreed to file the same.

For  
Bhavna  
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CGRF (BYPL)

Complaint No. 01/2024

6. Thus in view of the above, we are of considered opinion that the new connection, as applied by the complainant can be granted after submission of DPCC certificate by the complainant.

ORDER

The complaint is allowed. OP is directed to release the new electricity connection as applied for by the complainant vide request no. 8005745480 after submission of DPCC certificate and completion of other commercial formalities as per DERC Regulations 2017.

OP is further directed to file compliance report.

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.  
Proceedings closed.



(P.K. AGRAWAL)  
MEMBER (LEGAL)



(S.R. KHAN)  
MEMBER (TECH.)



(P.K. SINGH)  
CHAIRMAN

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*For  
Anil Kumar*  
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